

❧ CUSTOMER SATISFACTION SURVEY ❧

DATE _____

CLIENT _____

CHARTER DATE _____

CHARTER TYPE _____

PLEASE TAKE A MOMENT TO COMPLETE THIS SURVEY. YOUR RESPONSES WILL ENABLE US TO MAKE YOUR NEXT LIMOUSINE EXPERIENCE MORE PLEASURABLE. THANK YOU IN ADVANCE FOR YOUR COOPERATION.

WAS THE CHAUFFEUR ON TIME? _____

WAS THE CHAUFFEURS APPEARANCE SATISFACTORY? _____

WAS THE CHAUFFEUR COURTEOUS & EFFICIENT? _____

WAS THE VEHICLE APPEARANCE SATISFACTORY? _____

WERE THE VEHICLE ACCOMMODATIONS AS EXPECTED? _____

HOW OFTEN TO DO YOU USE LIMOUSINE SERVICES? _____

WOULD YOU USE US AGAIN? _____

HOW DID YOU HEAR ABOUT US? _____

HOW COULD WE IMPROVE OUR SERVICE? _____

WAS THE COST APPROPRIATE FOR THE LEVEL OF SERVICES RECEIVED? _____

HOW DID WE COMPARE TO YOUR PRIOR LIMOUSINE COMPANY? _____